

(p7)Privacy Policy

WE TREAT YOUR INFORMATION WITH RESPECT AND INTEGRITY

YESSICA ALAYA SILLEKENS (“company”, “we”, or “us”) respects your privacy and treats your data with utmost respect.

This privacy policy governs your access to and use of this website (www.yessicaalaya.com), including any functionalities and services offered through this website, as a user.

It is our commitment to comply to the best of our ability with applicable data protection regulations, especially the European Union’s General Data Protection Regulation (‘GDPR’), where applicable.

This privacy policy refers to two separate privacy issues, as seen below.

1. **Client-Coach Confidentiality.** YESSICA ALAYA SILLEKENS operates under a strict privacy policy as a clinician and coach. The content of your Healing Satsang coaching sessions will never be revealed, nor will any personal information regarding your work together. On occasion, We may wish to share your success story of healing and coaching, but will only do so upon written consent from you.
2. **Personal Information.** We collect personal information such as your name, orders, mailing or billing address and email. This information is used strictly for the purposes of processing transactions, personalizing your experience, improving customer support, and sending periodic emails (which you can unsubscribe from at any time). We do not sell, trade, or transfer your information to any outside parties.

When accessing this website, we will learn certain information about you – both through your orders or through any other voluntary action on your part. This privacy policy applies to information we collect on this website and via email, or other electronic messages between you and the website.

Please read this policy carefully before using this website.

By using this website or by agreeing to the terms and conditions when this option is made available to you, you accept and agree to abide by the Privacy Policy.

If you do not want to agree to the terms of this Privacy Policy, you must not access or use this website.

INFORMATION WE COLLECT

WEBSITE CONTACT FORMS

We collect information that you submit by using our forms, responding to surveys, commenting on the website, , using the search bar, or when ordering a product or service. We use this information to deliver the service or product, to improve our overall performance and your customer experience, and to provide you with offers, promotions, or information.

GOOGLE ANALYTICS

We use Google Analytics to better understand how people navigate our website. When people visit our website, behavioral information about their visit (which pages are seen, how long they spend on a specific page) is sent anonymously to Google Analytics. However, the data is not personal in nature, meaning there is no way to identify individuals from the data. We use this information to deliver the service or product, to improve our overall performance and your customer experience, and to provide you with offers, promotions, or information. We ensure that no personal data is ever shared with our analytics provider (Google) and since this data is not personal in nature, we do not specifically ask for your prior consent.

COOKIES

Cookies are small text files placed in the memory of your browser when you visit a website. Cookies allow a website to recognize a particular device or browser. This technology is used by most websites in order to gain insight into how the services are being used and how to improve the performance and personalization of a user's experience. If you do not wish for our website to use cookies, you can remove those cookies in your browser's "settings" section. By using our website, you are consenting to the use of cookies.

EMAIL INFORMATION

If you choose to correspond with us via email, we may retain the content of that email, along with your email address and our responses to you. If you are coaching with Yessica and use email to communicate, you are fully protected by client-coach confidentiality and your emails are secured. We are committed to keeping your email confidential and do not share this information with any 3rd party. Our emails provide the opportunity to opt-out, by hitting the unsubscribe button located at the footer or header of each email.

HOW YOUR DATA IS PROTECTED

We use commercially reasonable methods to ensure the security of your data, such as using Standard Security Protocols and using reputable 3rd party vendors. Some of the information you may enter on our website (such as a credit card number) may be transmitted securely via Secure Sockets Layer (SSL). Credit card information is never transmitted via email.

For website security, we use software programs to monitor network traffic and identify unauthorized attempts to log-in or cause damage to the website. This ensure that our website remains secure and fully available to all its users.

POLICY CHANGES

We make sure to post any updates to our Privacy Policy directly on this page. If we make any material changes to this Policy, we will notify you in at the email address that you have provided us with. The date in which this policy was last revised is located at the bottom of this page. You are responsible for keeping your email up to date and for checking periodically on this website for any changes to the policy.

YOUR RIGHTS UNDER GDPR

If you're within the European Union, you have certain rights under the General Data Protection Regulation. Those rights include:

1. We will retain the information you choose to provide us until you ask us to delete it, we decide to cease using our existing data providers, or we decide that the value of retaining the data is outweighed by the costs of retaining it.
2. You have the right to request access to your data and either rectify it or erase it.
3. You have the right to seek restrictions on the processing of your data.
4. You have the right to object the processing of your data and request the portability of that data.
5. You have the right to withdrawal your permission for us to process your data.
6. You have the right to lodge a complaint with a supervisory authority that has jurisdiction over GDPR relation issues.
7. We require only the information that is reasonably required to enter into contract with you.

CONTACT US

We are here to serve you and work very hard to make your experience on this website a real success. We welcome your comments and questions and respond to them within 72 hours. To connect with us, please send us an email at yessicaalaya@yahoo.com .

By using our website, you are agreeing to the terms specified on this page.